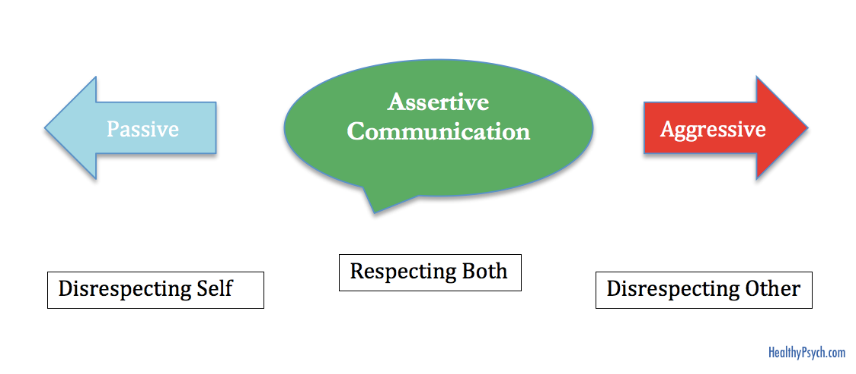
* What does passive mean?
* What does aggressive mean?
* What does assertive mean?

ASSERTIVE COMMUNICATION LOOKS AND SOUNDS LIKE…

Body Language



Facial Expressions



Tone of Voice



Types of Words used



When are some situations when you should speak assertively?